## Good morning, Team!

We are excited to be sharing the latest and greatest version of our new service agreement with you! I highly recommend you read through this as it has valuable information about our policies on returns, warranties, privacy, etc. I've attached a pdf of the blank template and a digital version will also be available to you in the Representative portal on <a href="https://www.simply-home.com">www.simply-home.com</a>. If you do not have login credentials but would like them, please let us know.

SimplyHome staff will continue to generate these for new providers or families - you will not have to fill them out or sign them. We often send the agreement with the initial quote(s) and recommendation(s), if applicable. Here are a few things worth noting about our service agreements:

- Only one signed service agreement needs to be on file for each provider/family since quotes serve as addenda to the agreement this is a blanket agreement of sorts
- There is no need to have everyone sign this new version if we already have a previous service agreement on file (this new version does not void previous ones on file for a provider/family)
- Any brand new provider/family/individual with service fees needs to be presented with a service agreement for signing (exception: providers where a separate contract is executed)

Please let me know if you have questions or need more information. Thanks!

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## **Gabrielle Corey**

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