

SIMPLYHOME CHECK-IN SERVICE & RESPONDER APP

Empower your caregiving team



The *SimplyHome* Check-In Service and Responder App enable providers, families, and caregivers to streamline client care from any mobile device. Optimize schedules, assign tasks to caregivers, and foster accountability through time- and location-stamped documentation.

This service is designed to benefit every level of your organization, from management to direct support staff. Family caregivers can also use the app to coordinate responsibilities and multiple caregivers.

Key Features

- Manage staff check-ins at multiple locations
- Intuitive, customizable check-in system is available via smartphone or tablet
- Task management for caregiving teams
- Proximity beacons verify location and time of caregiver visits
- Information is stored securely in the cloud

[Free App Download via Google Play or iTunes Store \(client account required\)](#)

[Check-in Monthly Service Fee:](#)

[\\$14.95 - \\$19.95 per client supported](#)

[Beacons: \\$49.95/beacon \(includes programming\)](#)

Enhance Independence

The Check-In Service and Responder App allow you to plan, accomplish, and verify care, empowering individuals in a variety of supported living settings. Designed to promote the independence of the individual, this service eliminates unnecessary staff visits for clients seeking greater independence and community integration.

Streamline Each Day

Choose how to start each day with a snapshot of upcoming check-ins on the Responder App. Prioritize the check-ins that require your attention and respond accordingly.

The client's care team can access the secure web portal to update timeframes, control who is receiving alerts, and see the in-depth history of each scheduled check-in. Authorized users can track trends over time to make sure that each individual is receiving the appropriate amount of support.

Cultivate Accountability

Make sure your clients receive the support they need to live independently. The Check-In Service verifies the time and date of the staff or caregiver's visit. If the Responder App is used with Bluetooth beacons, it verifies the physical location of the visit. The app also enables caregivers to document the type of services provided.



GENERAL QUESTIONS

Q. What type of device do I need to access the *SimplyHome* Responder App?

The App is compatible with Android and Apple smartphones and tablets. The Android operating system must be 4.1 or later and the Apple device must be iOS 10 or later (iPhone 5 or higher). Additionally, the device must have either a cellular or WiFi connection at all times while using the App. The device must support Bluetooth 4.0 in order to validate location using beacons.

Q. Who is the App intended for?

The App is intended to connect providers and caregiving teams with the individuals they support, empowering highly customized care for each individual. Whether your goal is to document staff presence at specific times or specific locations, or simply to prioritize check-ins with multiple clients, the Responder App gives you the flexibility to do that from anywhere, in the midst of a busy workday or a high-paced environment.

Q. Do I have to have a *SimplyHome* System to use the *SimplyHome* Responder App?

No, the Responder App can be used as a stand-alone system to document check-ins, check-outs, and tasks completed by staff. However, in order to use location verification, you must utilize proximity beacons with the Responder App.

Q. How do I create a new check-in?

Authorized users can easily update the responders and the check-in days/times on our secure web portal. Our Customer Service team is available to assist authorized users with these changes; email us at help@simply-home.com.

Q. How can I make changes to an existing check-in?

On the web portal, an authorized user managing more than one client can use the search feature to quickly find a client. Select the "Check-in" tab for that client and filter through active, inactive, or both check-in types to find the check-in you would like to update. Once you find the check-in, select the edit icon. This will walk you through a wizard where you can make changes to the time, days, responders, or tasks for that check-in.

Q. What exactly is a beacon?

Beacons are small wireless devices that can be placed on flat surfaces (such as doors and walls) in a client's location. They use Bluetooth low-energy transmitters to communicate a signal that contains location-specific data. When a responder's smartphone (or tablet) detects the Bluetooth signals, the app is able to document whether the responder is in the same room as the client (or in the same home, depending on how it was configured on the web portal). Beacons are available for \$49.95/beacon (including programming fees).

Q. Who receives notifications about check-ins, and how do they get these alerts?

During the setup process on the web portal, you will customize your list of responders and select whether each person is alerted when a check-in is due or late (or both). Both email and text alerts are available. You may list as many people as you like on your contact list.

