

## Updates to Billing and Leasing Options

### Changes in Billing Process for New Clients

Effective as of June 1, 2020, *SimplyHome* is introducing a new pricing structure. Due to the requirements of CMS and requests from many of our long time customers, ***the monthly service fee for all new orders quoted on or after June 1st will be billed in arrears.***

Additionally, all new orders quoted on or after June 1st will include a \*one-time activation fee; the amount will range from \$50-100, depending on the service you are purchasing. This will also mean that services will be prorated for each month when a client begins and when a client ends services for that month. Thus, billing will more accurately reflect the actual time when service is active in a client home.

***Please note that this does not affect any services currently being provided for clients. All current clients who started or were quoted services prior to June 1st, will continue to be billed for monthly service in advance each month.***

*\*The one-time activation fee applies each time service is initiated for a client or location. So, should a client cancel service and reactivate at a later date, the activation fee will apply again.*

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### New Lease Option

Due to numerous requests from customers, *SimplyHome* is excited to offer a new monthly lease program for the *SimplyHome* Butler System. This service will build the cost of the Butler Base Unit into a higher monthly service rate, starting at \$149.95 per month, which will dramatically decrease the upfront cost for our technology. ***Please note that this lease option is only available for newly quoted systems.***