

PERSONAL EMERGENCY RESPONSE SYSTEM

Embrace independence and peace of mind



For people who desire to live independently, being able to obtain help quickly is key to success. With the press of a button, the Personal Emergency Response System (PERS) notifies our trained 24/7 Response Center that assistance is needed.

Once notified, the 24/7 Response Center will contact the designated responders (such as caregivers or family members). Each client's responder list is customized so that the client receives the appropriate level of assistance, from a simple check-in with a family member to receiving support from emergency services.

Key Features

- Cellular and landline models available
- Each base unit arrives pre-programmed
- Wireless PERS pendant can be worn as a watch or necklace
- Access to 24/7 Response Center
- Client chooses who receives the alerts
- Excellent two-way speaker quality
- Waterproof pendant (can be worn in the shower)
- Backup battery lasts over 24 hours (72+ hours for landline units)
- Multiple pendants per unit available

Personal Emergency Response Unit:

\$124.95 - \$354.90

Monthly Service Fee:

\$27.95 - \$45.95

Easy to Install

The PERS Plus arrives already programmed and ready to use - simply plug in the base unit to a phone line and electrical outlet in your home. Cellular units are also available, and simply have to be plugged into the electrical outlet. Each PERS unit comes with one standard pendant, worn as a necklace or bracelet.

Easy to Use

Get help by pressing the wireless panic button or simply press "Help" on the base unit. Once help is requested, the two-way speaker allows for communication between the Response Center and the individual.

Fall-detecting pendants are also available. When a fall-like motion is detected, the PERS unit alerts the Response Center.

The Right Amount of Support

For the individual who wants to live independently, the PERS provides additional support, connecting you to caregivers and loved ones. Trained responders from our Response Center assist by contacting the individual, assessing the situation, and dispatching the correct level of care, whether a caregiver, family member, or emergency services if necessary.



GENERAL QUESTIONS

Q. Who responds to the emergency signal from the PERS button?

The Response Center is staffed 24/7 to receive calls. Trained responders alert anyone you designate as a responder on your call list, including emergency services if needed. Emergency services will be contacted if the Response Center cannot reach any of your contacts or if emergency services are requested immediately.

Q. How do I wear my personal help pendant?

Wearable PERS pendants are available as a lanyard (necklace) or as a wrist (bracelet) version. For clients who want to attach the PERS button to a wall or place it on a table or nightstand, a large PERS button is also available for use with the base unit. The fall-detecting PERS pendant is available as a lanyard (necklace) version only. Each PERS unit comes with one standard pendant. Additional pendants and wall-mounted buttons may be purchased separately.

Q. If I have a landline PERS unit, will it affect my landline phone?

If using a landline PERS unit, your landline will not be affected except when there is an alarm signal going through to the Response Center. The PERS unit will disconnect any call in progress and take control of the phone line, but only when it is processing an emergency alarm.

Q. If I have a cellular PERS, will it affect my cell phone?

No. If using a cellular PERS unit, your cell phone will not be affected. You do not need a cell phone to have a cellular version; all that is necessary is strong cellular service in the area, which *SimplyHome* can verify on your behalf.

Q. Should I wear my PERS pendant to bed at night?

We recommend placing the pendant beside your bed where it is accessible, where you will not roll over on it and accidentally activate the system.

Q. Is my PERS pendant waterproof?

Yes. Your pendant is waterproof, and should be worn in the bathtub or shower, particularly if falling or slipping is a concern.

Q. Will my PERS pendant work when I leave my house?

Your personal help pendant will only work in and around the place where the base unit is installed. The base unit can receive signals from the personal help pendant from a distance of up to 600 feet.

Q. Do I need a separate pendant for fall detection?

Yes, you will need a fall-detecting pendant, rather than a standard pendant. The fall-detecting pendant can automatically call the 24/7 Response Center without the individual pressing their personal help pendant. This pendant is only available as a lanyard (necklace) version. Note: The fall-detecting pendant does not detect falls with perfect accuracy or precision. If you need help, you must always push the help button on your wearable PERS pendant or base unit.

